

# ADAM SHERO

## Rid The World of Bad Experiences

+1 303-335-0231 | adamwshero@gmail.com | registry.terraform.io/namespaces/adamwshero | https://cloudarmy.io

### SKILLS

Leadership | Mentorship | GCP | AWS | GitLab CI | GIT  
Terraform | Terragrunt | Anthropic | Agentic Self-Service | EKS  
GKE | ECS | Helm | Grafana | DataDog | IT Service Management  
Model Deployment | Continuous Learning | AWS Bedrock AgentCore

### EXPERIENCE

#### Lead Platform Engineer

##### Audacy

06/2023 - Present | Remote

- Manages and leads a multinational team of 15 engineers from the U.S., Canada, Colombia, Argentina, and Ukraine. I report directly to the VP of engineering.
- Consistently manages 6-8 simultaneous workstreams of various complexity.
- Increased team velocity 6.7x - 8x by implementing an agentic self-service platform for deploying infrastructure as code using AWS Bedrock (AgentCore) & Anthropic agents.
- Built a Claude plugin marketplace to facilitate centralized complex skill development.
- Reduced annual cloud costs in 2024/25 by ~\$2.7M through rightsizing & consolidation.
- Led a 10-month effort migrating our broadcast streaming platform from Opworks to EKS.
- Supports 45+ AWS accounts, 30+ GCP projects, 15 EKS clusters, 4 GKE clusters, audacy.com with a 200 million monthly reach & 40 million monthly active users.

#### Principal DevOps Engineer

##### Campspot

01/2022 - 05/2023 | Remote

- Technical lead for a team of four engineers at a series B & C startup.
- Migrate legacy EC2 & ECS-Based services to AWS EKS + Redis or PostgreSQL backend.
- Modernized, secured, & monetized the API platform w/API Gateway, WAF, and Private Link.
- Replaced Terraform workspaces & with standardized Terragrunt & centralized modules.

#### Senior DevOps Engineer

##### Audacy

01/2021 - 01/2022 | Remote

- Managed 50+ services on AWS EKS using FluxCD and Helm.
- Completed a 250 repository migration from Bitbucket to GitLab.
- Develop repeatable Terragrunt infrastructure patterns for dev teams to consume.

#### Senior Cloud Platform Engineer

##### Dice.com

03/2018 - 02/2021 | Remote

- Developed Dice's ingestion pipeline capitalizing on candidate metadata as vectors.
- Primary stack was Terragrunt, Elasticsearch, Lambda, EC2, ECS, SNS, SQS, IAM, CodePipeline, CodeDeploy, NeptuneDB, DynamoDB, InfluxDB, Grafana, Cerebro, and Nginx.

#### Senior Specialist, Cloud Systems Engineer

##### DIRECTV | AT&T

02/2017 - 03/2018 | Greenwood Village, CO

- Build and manage infrastructure in AWS using Terraform.

#### IT Senior Analyst 2, Service Management

##### DIRECTV

10/2013 - 02/2017 | Greenwood Village, CO

- IT Service Management Ops specialist (ITIL) & HP Service Manager Developer

#### IT Analyst 2, Systems Administrator

##### DIRECTV

07/2004 - 09/2013 | Tulsa, OK

- Leading data center operations for the Tulsa data center.

### EDUCATION



B.Sc. Information Technology

Northeastern University

Boston, Massachusetts, United States

- Lowell Scholar
- magna cum laude

GPA

3.65 / 4.0

### HIGHLIGHTS

// Four years' as a lead engineer and people manager. Mentoring, pairing, and coaching other engineers, accountability for team direction, roadmap, and allocating engineering time to initiatives.

// Nine years' creating infrastructure as code using Terragrunt, Terraform, & CloudFormation patterns that scale.

// Nine years' designing and deploying highly available solutions leveraging core AWS services like EKS, Aurora RDS, ElastiCache, CloudFront, API Gateway, and more.

// Ten years' experience in tier 2 & 3 datacenters.

// Four years' leading IT Service Management initiatives at Fortune 5 & 100 companies. Developed a battle-tested incident management framework at AT&T, DIRECTV, & Dice.

### CERTIFICATIONS/COURSES

#### Developing Data Products

Johns Hopkins University / Coursera

#### ITIL® v3 Foundations IT Service Management

ACQUIROS, Inc.

#### ITIL® Continual Service Improvement

EXIN

#### HDI Professional: KCS Fundamentals v5.3

HDI

#### Microsoft Certified Systems Administrator (MCSA)

Microsoft

#### A+ | Net+

CompTIA

### ACCOMPLISHMENTS/AWARDS

Patent: 6235771 (United Kingdom)

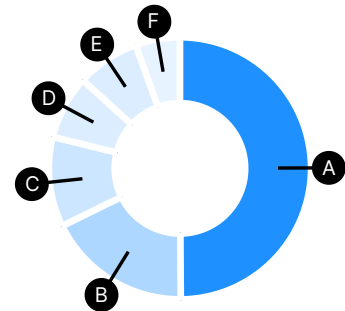
Patent: US D1,004,693 S (United States)

Patent: 009201734-0001 (European Union)

Dice.com - WOW Award

DIRECTV - Excellence in Service

### MY TIME



- A Planned Initiatives
- B Unplanned Work
- C Developer Support
- D Infrastructure Maintenance
- E Proactive development
- F Cloud Cost Reviews